

# Which acting instruments are for consumers and/or end-users in public policy making?

Under results from the Report "Proposals of improvements for Lithuanian governmental decision makers on the NGO involvement into public policy" (2018-11-05 Contract between NCC and AESF)

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# Where are we?

**User/ end-user** looking for the benefit/ profit?

or

**Consumer** looking for the value?

For user : valuable = profitable (almost always)

For consumer: valuable  $\neq$  profitable (takes place)

*From Robert Browning (19th century):*

***There are two points in the adventure of diver-***

***One when a beggar prepares to plunge***

***Next when the prince rises with the pearl.***

- Some Principal points from the Treaty on EU

- **Preamble:** universal values; decisions are taken as closely as possible to the citizen in accordance with the principle of subsidiarity
- **Article 10:** Decisions shall be taken as openly and as closely as possible to the citizen
- **Article 11:** The institutions shall maintain an open, transparent and regular dialogue with representative associations and civil society
- **Article 4:** National security remains the sole responsibility of each Member State

# Instruments on EU Principal of Subsidiarity

*Give me the point of basement and I'll move the Earth  
Archimède (3th century B.C.)*

Regulated Activities (Energy: Electricity, Natural gas, Renewables, DH); Water; Waste, ...

SUPPLY SIDE		DEMAND SIDE	
Supplier's interest	User's/consumer's interest	Supplier's interest	<b>User's/consumer's interest</b>
Profit Quantity Monopoly		Profit Quantity Monopoly	<ul style="list-style-type: none"> <li>✓ Reliability</li> <li>✓ Price</li> <li>✓ Quality</li> <li>✓ Accessibility</li> <li>✓ Sustainability</li> <li>✓ Competitiveness</li> <li>✓ Knowledge</li> <li>✓ Protectiveness</li> </ul>

# Instruments on EU Principal of Subsidiarity

For the Initiating of citizen / relevant association's for the long lasting activities on Educating and/ or Protecting Consumer's Interest in Demand Side:

To establish determined Regulated Price component for Consumer's education (plus protecting) on competitive base between Suppliers and **General Interest NGO**

*E.g. Euro ct for kWh or cub. m, Euro ct for month per user, Euro ct for residential square m, ...*

# Instruments on EU Principal of Transparency

To establish:

- **Competitive component in Governmental (Municipal) Budgets**  
(Salary line) for payment of General Interest NGO participating in the Public Policy
- Instrument of the General Interest NGO's "**Shadow Report**" (*screening*) on the Reports of annual activity of Public Sector entities
- Instrument of payments for General Interest NGO activities in legislation processes
- Instrument of "advising voice" of General Interest NGO in state/municipal employees evaluating /dispute solving cases (problem of mobing too).

# How to describe General Interest's actors?

There are above 13000 NGO (business NGO, lobby NGO, professional NGO, family's NGO, etc.) in Lithuania.

Naturally government is looking for the "one voice" entities.

1. To establish independant from government, business and politicians:

- General Interest NGO meaning
- GINGO's evaluation in Presidential Office by accreditation under Presidential Decree

2. To establish instrument for the partnership with government by public Governmental Rules on GINGO's activities

*Nearest aim – White Paper of the GINGO*



# Conclusions

- The Universal Values of Europe are for everybody
- Consumer's NGO are mostly bright candidate for the Consumer Academy role